DCA News Release Page 1 of 1

News and Information

from the Tennessee Division of Consumer Affairs 615.741.4737 or toll-free 800.342.8385

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Department of Commerce and Insurance and Division of Consumer Affairs Announce Lawrenceburg Visit

In light of the recent flood damage to the Lawrenceburg area, staff from the Department of Commerce and Insurance and the Division of Consumer Affairs will enter affected areas tomorrow, July 22, in order to distribute consumer information. Topics will include not only disaster repair scams but also information to help consumers in filing insurance claims. There have already been reports about unethical business practices in the area.

"We must educate our consumers," said Commerce and Insurance Commissioner Doug Sizemore." Unscrupulous repair people are eager to take advantage of devastated Lawrenceburg residents." Mark Williams, Director of the Division of consumer Affairs, agreed. "Just as volunteers and workers are converging on the area, so are scam artists."

Disaster-related information can be accessed on the Division's world wide web site at www.state.tn.us/consumer/stormt~1.html.